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#OOW18

**ORACLE
OPEN
WORLD**

Using Personalization, Configuration, Customization in PeopleSoft HCM

Session: PRO4314

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Safe Harbor Statement

The following is intended to outline our general product direction. It is intended for information purposes only, and may not be incorporated into any contract. It is not a commitment to deliver any material, code, or functionality, and should not be relied upon in making purchasing decisions. The development, release, and timing of any features or functionality described for Oracle's products remains at the sole discretion of Oracle.

Guest Speakers

Ruth Cordova

Lead Application Developer - ERP

- Technology products & services for business, government & education
- HQ - Lincolnshire, IL

Michelle Pratt

Solution Architect

- Communications, Media, Automotive Services Conglomerate
- HQ – Atlanta, GA

Major PeopleSoft Investment Themes

Fluid & Classic Plus,
Focus on the user

**INTUITIVE
EXPERIENCE**

**REUSABLE
FRAMEWORKS**

Powerful leverage,
Consistent experience

In our feature design,
Tools and utilities

**HIGHLY
CONFIGURABLE**

**EASILY
CONSUMABLE**

Incremental delivery,
Customer feedback

Relevant information,
Put the system to work

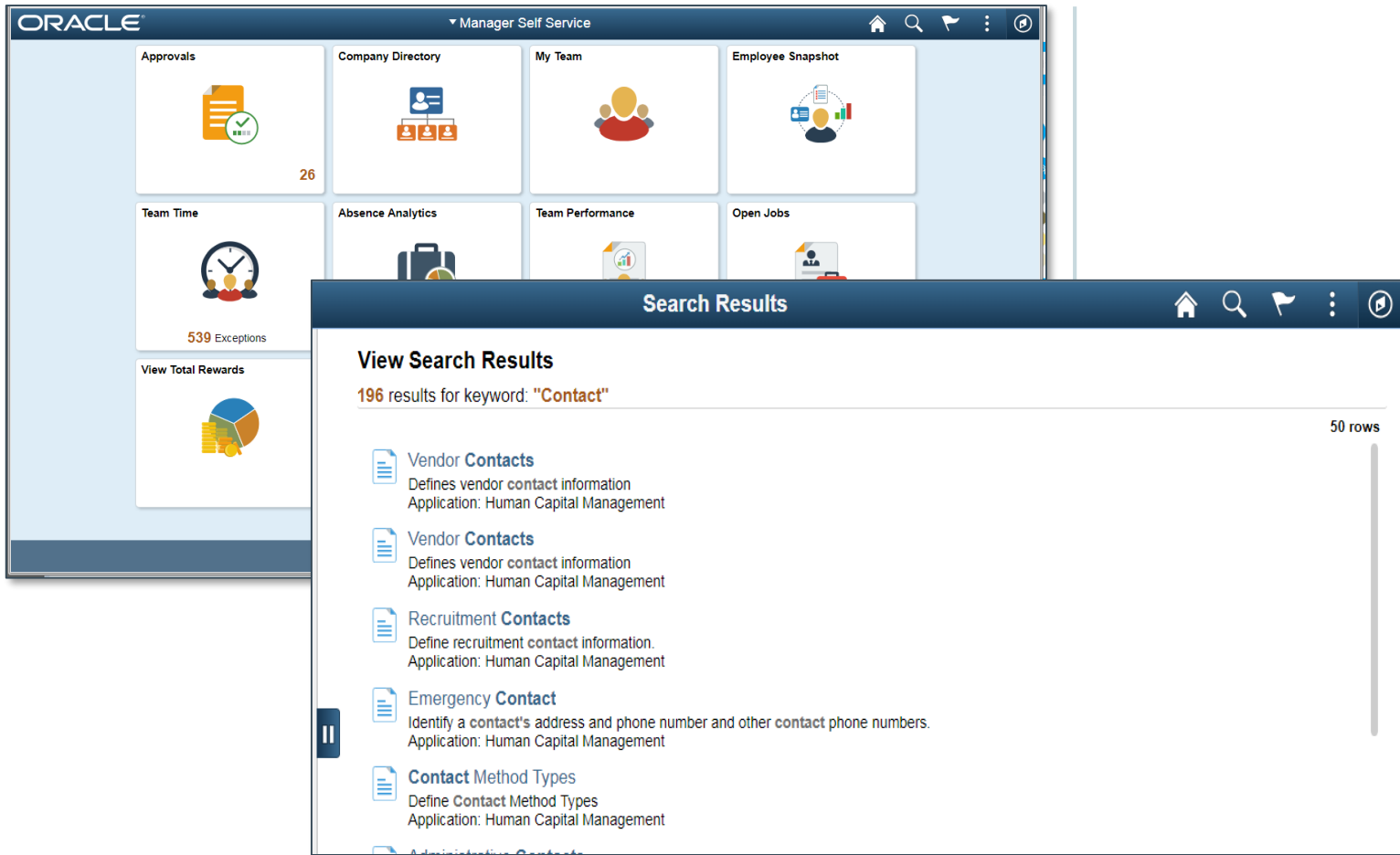
**ANALYSIS
& INSIGHT**

**COMPELLING
VALUE**

Rapid adoption,
Real impact

PeopleTools Delivered Frameworks

To optimize user experience



- Homepage
- Activity Guide
- Notifications
- Nav Collections
- Simplified Analytics
- Pivot Grids
- Related Content
- Related Actions
- Tiles
- NavBar
- Personalization
- Search

PeopleTools Delivered Frameworks

To minimize customizations

- **Event Mapping**

- AppClass methods run before or after built-in exit points
- Complete access to Component Buffer
- Assigned through existing Related Content Framework

- **Page Composer**

- PeopleTools provided utility used to allow end-user page design of a fluid component
- Built specifically for Approvals
- Will not work with any Classic or non-Page Composer based Fluid Component

- **Page and Field Configurator**

- Metadata captured to define common changes to pages
- Generates AppClass PeopleCode assigned to Components through Event Mapping
- Works with existing components

- **Drop Zones**

- Area on Fluid Pages that will be bypassed by standard LCM compare process
- Framework to add custom fields
- Works on existing pages but is limited
- Only used for customizations

HCM Frameworks

To address feature gaps, compliance, unique requirements

ACTIVITY GUIDE
COMPOSER

DATA PRIVACY

FILE INTEGRATION

FLUID WORKCENTER

CONSENT &
ACKNOWLEDGEMENT

GUIDED SELF SERVICE

EMPLOYEE
QUESTIONNAIRE*

SIDE BY SIDE
COMPARE*

Frameworks – Key Takeaways



- Use Delivered Functionality whenever possible
- Use Frameworks to fill in gaps, remove/minimize customizations
- Do not build new functionality from scratch unless you absolutely have to
- Revisit legacy customizations
- Consider rebuilding legacy customizations using new Frameworks
- Consider automating manual processes using new Frameworks
- Leave behind Classic Navigation paradigms
- Brand your features
- Allow users to personalize