

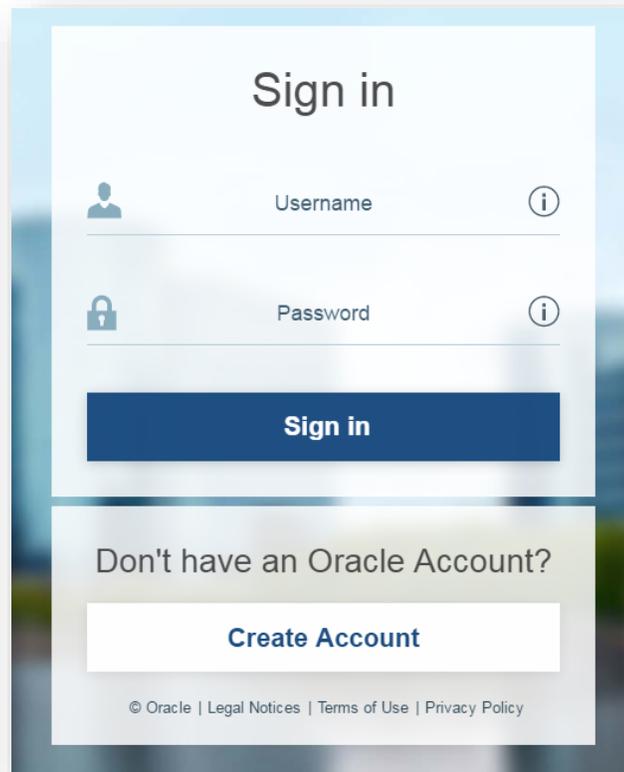
Modern Customer Experience Registration Instructions

Anyone planning to attend Oracle Modern Customer Experience needs to register using an existing Oracle single sign-on (SSO) account, or will need to create one to complete the registration process.

1. Visit the [Oracle Modern Customer Experience website](#) and click the “Register” button in the top right corner to begin.
2. You will see a sign in page (image 1).
 - a. If you already have an Oracle Account, enter your username and password, click “Sign in” and skip to Step 4. Your username is generally your email address.

Note: If you have forgotten your username or password, click on the info icon () for assistance.
 - b. If you do not have an Oracle Account, click “Create Account” at the bottom, then continue to Step 3.

Image 1

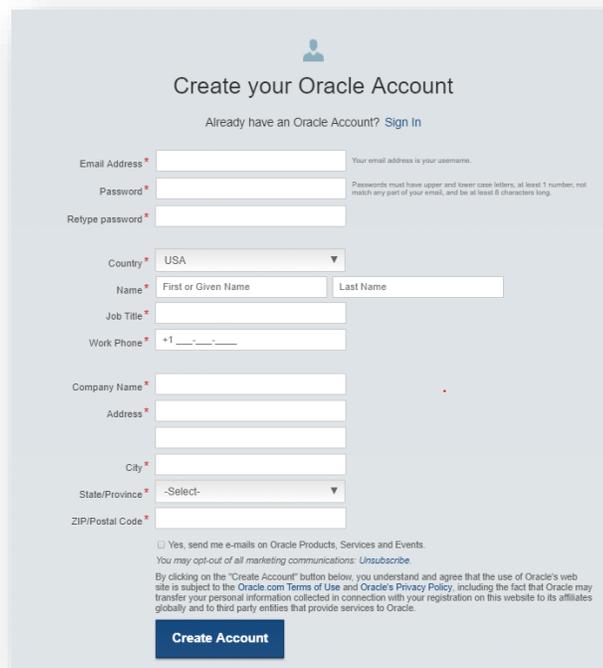


3. Fill in all required fields to create an Oracle Account (image 2). Please remember the password you create. Your username will be the email address you enter. These login credentials will allow you to access your registration profile at any time, including when you are onsite at the event.

Once you have entered all the required information, click “Create Account.”

After your account is created, you will see a confirmation and a message to check your email. You will be required to verify your email address. You will receive an email from Oracle to the address you used for your username. Click on the link provided in the email to finalize your Oracle.com account creation.

Image 2



The image shows a web form titled "Create your Oracle Account". At the top, there is a blue icon of a person and the text "Create your Oracle Account". Below this, there is a link: "Already have an Oracle Account? [Sign In](#)". The form contains several input fields, each with a red asterisk indicating it is required:

- Email Address: A text input field with a small note: "Your email address is your username."
- Password: A text input field with a note: "Passwords must have upper and lower case letters, at least 1 number, not match any part of your email, and be at least 8 characters long."
- Retype password: A text input field.
- Country: A dropdown menu currently showing "USA".
- Name: Two text input fields labeled "First or Given Name" and "Last Name".
- Job Title: A text input field.
- Work Phone: A text input field with a "+1" prefix and a dashed line for a country code.
- Company Name: A text input field.
- Address: Three stacked text input fields.
- City: A text input field.
- State/Province: A dropdown menu currently showing "-Select-".
- ZIP/Postal Code: A text input field.

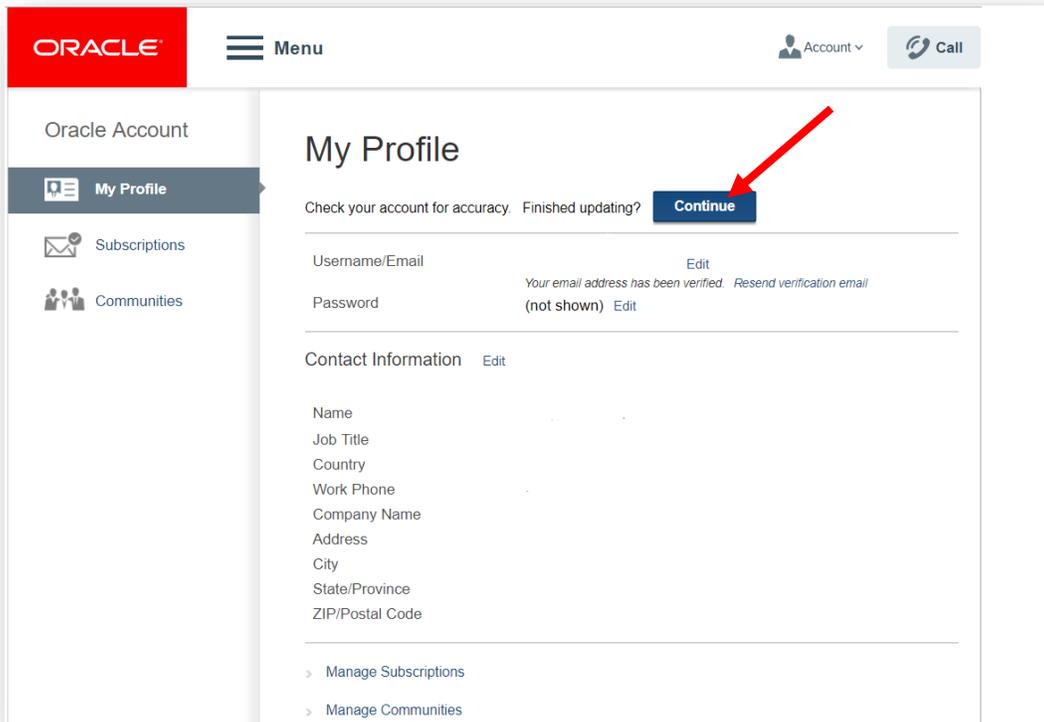
Below the input fields, there is a checkbox: " Yes, send me e-mails on Oracle Products, Services and Events." Below this is a link: "You may opt-out of all marketing communications: [Unsubscribe](#)". At the bottom, there is a small paragraph of legal text: "By clicking on the 'Create Account' button below, you understand and agree that the use of Oracle's web site is subject to the Oracle.com Terms of Use and Oracle's Privacy Policy, including the fact that Oracle may transfer your personal information collected in connection with your registration on this website to its affiliates globally and to third party entities that provide services to Oracle." At the very bottom is a blue button labeled "Create Account".

Upon verifying your email, please go back to step 2, enter your log in credentials, and sign in.

- Once you have entered your Oracle Account username and password, you will have an opportunity to review your account information. You can make any updates as necessary by clicking “Edit.”

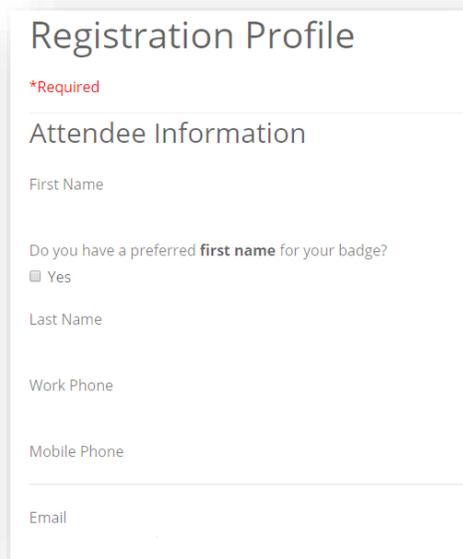
To begin the conference registration process, click “Continue” (image 4).

Image 4



5. This will take you to your Registration Profile, where you will fill in more information about yourself (i.e. preferred first name for badge, job title, etc.) and answer a question related to your community interest (images 5 & 6).

Image 5



Registration Profile

*Required

Attendee Information

First Name

Do you have a preferred **first name** for your badge?

Yes

Last Name

Work Phone

Mobile Phone

Email

Image 6



I am most interested in *

Commerce

Marketing

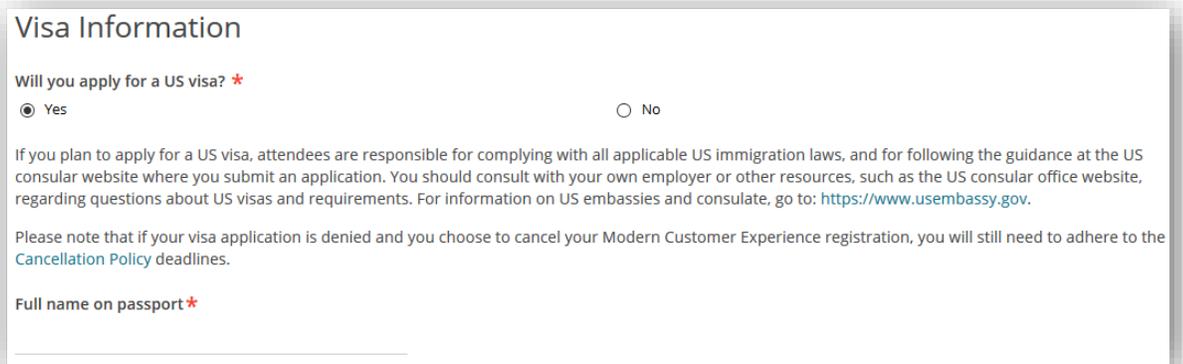
Sales

Service

6. If you plan to apply for a US visa, select “Yes” and enter the full name on your passport (image 7).

A statement of attendance letter will be processed shortly after the registration is completed. Attendees are responsible for completing and submitting the visa application to their local consulate or embassy. Cancellation policy/dates will still be in effect even if your visa application is denied.

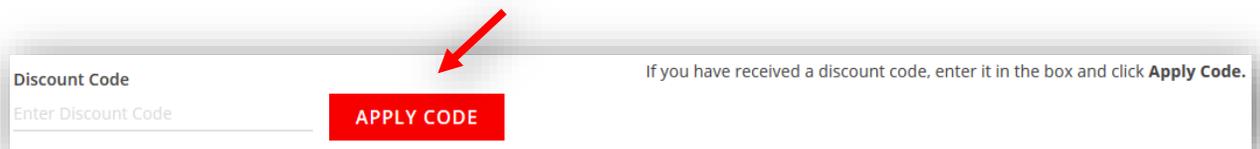
Image 7



The screenshot shows a form titled "Visa Information". It contains a question: "Will you apply for a US visa? *". Below the question are two radio button options: "Yes" (which is selected) and "No". Below the options is a paragraph of text: "If you plan to apply for a US visa, attendees are responsible for complying with all applicable US immigration laws, and for following the guidance at the US consular website where you submit an application. You should consult with your own employer or other resources, such as the US consular office website, regarding questions about US visas and requirements. For information on US embassies and consulate, go to: <https://www.usembassy.gov>. Please note that if your visa application is denied and you choose to cancel your Modern Customer Experience registration, you will still need to adhere to the [Cancellation Policy](#) deadlines." Below this text is a label "Full name on passport *" followed by a text input field.

7. If you have received a discount code, you may enter it at the top of the order page and click “Apply Code” (image 8).

Image 8



The screenshot shows a form field for a discount code. On the left, it says "Discount Code" and "Enter Discount Code" above a text input field. To the right of the input field is a red button labeled "APPLY CODE". A red arrow points to the "APPLY CODE" button. On the far right of the form, there is a note: "If you have received a discount code, enter it in the box and click **Apply Code**."

Select your desired package, complete payment information (if necessary), and click “Submit Order.”

8. All attendees, regardless of which sector they work in, must be in compliance when receiving a complimentary or discounted package. If you are employed in the private sector, you will be required to acknowledge that you are authorized by your company to accept an invitation to Modern Customer Experience.

If you are employed by the government/public sector, you are required to download the compliance letter. This form must be signed by your organization's appropriate legal counsel, ethics officer, or designated executive official for gifts/ethics matters and returned to the conference registration team **before the start of the event**. A link to this required compliance form is included with the compliance terms and conditions message that will appear when you submit your order.

9. Once you complete the registration process, you will reach the confirmation page where you can book your hotel room. If you prefer to make your hotel reservation at a later date, or make any changes to your registration, simply log back into your account.

You will receive a confirmation email with an invoice attached.

If you time out at any point during the registration process, please log back in and you will be taken to the point where you left off.

Questions? Contact the help desk Monday through Friday, 6:00 a.m. to 6:00 p.m. PT.

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