Using Credits to Register for VMworld 2020 Premier Pass

VMworld 2020 Details (FAQ's)

General Pass ($0) includes:
- 7 live VMworld channels covering:
  - Future of Tech
  - App Modernization
  - Digital Workspace
  - Intrinsic Security
  - Virtual Cloud Network
  - Multi-Cloud
  - Telco 5G
- 500+ on-demand VMworld sessions, including business-level overviews and technical deep-dive sessions
- Solutions Exchange, including VMware and sponsor demo zones
- Additional opportunities for learning and fun to be announced

Premier Pass ($299) includes everything in the General Pass PLUS:
- Limited capacity sessions hosted in two time zones (UTC -7 and UTC +1)
  - Roundtables: led by VMware experts, get answers to the technical VMware questions keeping you up at night
  - Birds of a Feather: led by the VMware community, participate in informal discussion focused on shared professional interests
  - VMware Hands-on Labs guided workshops
  - 1:1 Expert Consultations
- Additional opportunities for networking, learning, games and prizes
- $100 off VMworld 2021 registration for either VMworld US in San Francisco or VMworld Europe in Barcelona
- Option to purchase a VCP certification exam voucher at 50% off*. (*Exams must be taken October 1 - 16, 2020. To receive the offer, you must purchase the voucher during VMworld registration.)

Premier Pass Registration Information

VMworld 2020 Premier Pass can be purchased as of June 23rd, 2020

Credits required for purchase:
- VMworld 2020 (September 29 – October 1): 4 credits per pass
Restrictions

PSO/Training Credit accounts must be valid (not expired) and active at the time of purchasing the VMworld pass.

PSO/Training Credit accounts must be activated before purchasing the passes.

Only **500 passes** are available for purchase with PSO/Training credits.

There is a limit of **5 passes** per customer.

Accounts will not be extended for the sole purpose of attending VMworld.

Discounts are *not* applicable when using PSO/Training credits to purchases passes to VMworld events.

**Passes purchased with PSO credits are final.** No refunds or exchanges will be permitted.

Frequently Asked Questions

**How do I register for VMworld using my PSO credits?**
To register for VMworld using PSO credits, please follow the steps below:

1. Log into [www.vmware.com/education](http://www.vmware.com/education) and activate your PSO credit account if you haven’t already done so using your activation email.

2. Purchase your registration pass using the following URLs:

   - VMworld 2020 - [http://mylearn.vmware.com/vmworld/?e=33](http://mylearn.vmware.com/vmworld/?e=33)


4. Complete your registration & redeem your registration pass at checkout
I am attempting to purchase a VMworld registration pass through myLearn however I am receiving an error message, how can I fix or work around this? There are several reasons why you may receive an error:

- You may be attempting to register for the event through myLearn using a personal email address (i.e. gmail.com, etc.) rather than using the email address associated with your credits account to purchase their pass.

- Your credit account has reached the limit of passes purchased per company (5). If you see this as an error or would like to inquire about purchasing more, please contact PSOCredits@vmware.com.

- Your credit account is not active, please log in to activate & configure your credit account.

- If none of the above reasons apply to your situation, please contact us at PSOCredits@vmware.com.

I am attempting to use my VMworld registration pass at VMworld.com however I am receiving an error message, how can I fix or work around this? There are several reasons why you may receive an error:

- If multiple passes were purchased the registration pass could have been distributed to another co-worker, please review your registration pass.

- Your registration pass has been accepted, please try logging in again and you will see your registration complete.

- If none of the above reasons apply to your situation, please contact VMworld registration at VMworldRegistration@vmware-events.com.